

EXHIBIT A - EMILY'S RIGHTS

Using the facts of this case (with the family's authorization) to develop a training module for emergency department medical/nursing staff. Use it for assessment, communication and documentation risk factors. Make this a part of orientation for new ED/jail medical/nursing staff and continuing education for current employees. (\$45,000/year)

Patients being transferred to correctional care would be identified in the ED as needing precautionary monitoring (MVA, blunt abdominal trauma by way of example) and would be placed at the jail on a vital sign/nurse check every four hours for 24 hours post ED discharge. (Unknown cost)

ED nurses will call the PADF nurses w/ the inmate discharge information in addition to sending the discharge information and physician assessment with the inmate. (Unknown cost)

The Continuous Quality Improvement process at the jail has been completely revamped so that quality matters are more timely and readily identified. This is an ongoing and constant review process. Quality improvement plan is now integrated within the hospital patient quality and safety program. Events are reviewed, charts are reviewed for quality factors. This is handled in the overall DH Patient safety team. The PADF is in the patient safety network for reporting events. Events are encouraged to be reported in a non-punitive atmosphere so that employees will feel they can be reported. This is important for encouraging an atmosphere of improvement and change.

Training in correctional care sensitivity/communication for the jail nurses. Materials produced by outside source. (\$25,000/year)

Professional video to "tell their story." (\$15,000 – would be a 10 to 15 minute video). The Plaintiffs shall own the video and may use in their discretion.

Disclosure policy – policy guidance to DHHA health care practitioners for disclosure to patient and/or family members, if permitted by law, of unanticipated events/unexpected outcomes. Six months for implementation and training. (\$10,000)

Changes can be audited quarterly and documentation of the audit can be provided after six months of implementation and again after one year. Auditing by an independent and unaffiliated Colorado Quality Improvement Organization (CQIO) or similar organization for one year or duration of contract. This selection shall be subject to approval by the Plaintiff and shall not be unreasonably withheld. Specifically, auditing the data regarding the vital signs at discharge in the ED and intake at PADF, the data regarding the sending over of discharge instructions with inmate, and auditing training material and attendance. The materials created by the CQIO will be protected under quality improvement laws and